

# GambleAware

**Role title: Treatment Commissioning Manager**

**Accountable to: Director of Commissioning of Treatment Services**

## **A. Role purpose**

Support and assist the Director of Commissioning of Treatment Services in the implementation of GambleAware's strategy and plan for the commissioning of the national gambling treatment service, with the aim of reducing gambling-related harms in Great Britain.

## **B. Key responsibilities**

- Manage the commissioning process of appropriate, high quality and cost-effective treatment services that address the needs of those affected by gambling-related health, mental health and addiction issues, including:
  - Ensuring services are developed within the context of a public health approach including engagement with the NHS and other statutory services.
  - Monitoring current practice, where appropriate, in order to develop ways of working that optimise service user experience and outcomes and deliver best value.
  - Leading work to enhance the impact of people with lived experience in the activities of GambleAware and its partner organisations.
  - Ensuring all grants are well negotiated and that evaluation frameworks are realistic in order to deliver expected results within timeframes and budget.
  - Developing strong and positive relationships with provider organisations, managing operational planning around treatment services, procurement and contract performance to ensure in-year delivery.
  - Gathering and monitoring performance analysis in relation to GambleAware's treatment services and relevant outcome performance.
  - Ensuring delivery of the best possible health and care outcomes for service users within budget, monitoring quality and ensuring efficient care pathways.
  - Establishing and maintaining relationships which enable GambleAware to work in effective partnership with clinicians and managers focused on delivering outcomes for those experiencing gambling related health, mental health and addiction issues.
- Perform specialist functions as agreed with the Director of Commissioning in relation to internal policy and practice.
- Develop and maintain effective relationships with Responsible Gambling Strategy Board staff and specialists in the Gambling Commission.
- Assist in reporting to the GambleAware Education and Treatment Committee on delivery against the commissioning plan, including timescales and budget.
- Ensure adherence to governance processes and policy.